



Insulated glass units sold separately

Fenplast warrants the insulated glass units sold separately (not sold as part of a window, sliding door or steel door) **for a period of ten years.**

This warranty applies to insulated glass units manufactured from clear or low emissivity glass (type low-E) for the formation of condensation or dust deposits between the two panes of glass caused by a break in the sealed joint, which results in noticeable reduction in visibility.

The provider's warranty will be applied to any sealed unit when purchased from another provider than Fenplast.

Spontaneous breakage of glass:

We provide no warranty on spontaneous breakage of glass (such breakage will typically be a crack on the inside part of the insulated glass).

Labour:

No labour will be allocated for the insulated glass units sold alone.

Conditions :

Under the clauses mentioned above, any part replaced will be covered by the remainder of the original warranty.

The acquisition date is determined by the Fenplast invoice date.

Claims:

All claims must be made to your Fenplast distributor, enclosing the purchase invoice or original contract within 30 days after the appearance of the defect. In any case in which the distributor has ceased its operations, a written claim, precisely describing the defect, must be sent to Fenplast Inc. to the attention of the After-Sales Service Department at : 160 boul. de l'Industrie, Candiatic, Quebec, Canada, J5R 1J3.