

MAINTENANCE GUIDE FOR FENPLAST WINDOWS

Fenplast windows are designed with easy maintenance in mind. To preserve them for as long as possible, we recommend the following care:

For PVC Surfaces

- Regular cleaning with a mild non-abrasive detergent (all-purpose or glass cleaner) or a PVC soap will keep your PVC window extrusions beautiful and shiny for many years to come.
- For stubborn dirt, below is a list of cleaning products that are recommended and **NOT** recommended for rigid PVC:

Recommended Products

Fantastik®
Lestoil®
Murphy's Oil® soap
Windex®
Any solution of mild soap and water
A solution of water and vinegar

Products NOT Recommended

All products containing chlorine
A detergent that removes grease (degreaser)
Strong soaps
Detergents containing organic solvents
Nail polish remover
Furniture polish and cleaner
All aggressive organic solvents

For Glass Surfaces

- The labels affixed to the glass are specifically selected to leave only a minimum amount of glue residue. It is strongly recommended not to use a razor blade directly on the glass. Even the use of a plastic squeegee can cause scratches on the glass if dusty particles get trapped between the squeegee and the glass surface.
- Stickers, decorations or solar-control films (reflective film) must not be applied directly on the glass, since they could cause thermal breakage.
- To minimize the risk of thermal breakage, it is recommended allowing good air circulation near the glass, and not keep curtains or blinds closed at very low temperatures. As well, avoid hot air from heat sources from blowing directly on the glass surface in the house.
- For maintaining glass surfaces daily, we suggest using a Windex® type window cleaner or any solution of mild soap and water.

Miscellaneous

- It is also recommended, when the sashes are closed, for the bolt latches to always be locked. This will ensure the structural compliance of the product.

CASEMENT WINDOWS

For hardware:

- Clean only with a damp cloth or with compressed air. Avoid using ammonia and vinegar products on metal parts.
- Spray locks, hinges and rubber, once a year, with a silicone-based lubricant ("Jig-A-Loo®" type); this will make the operation easier.

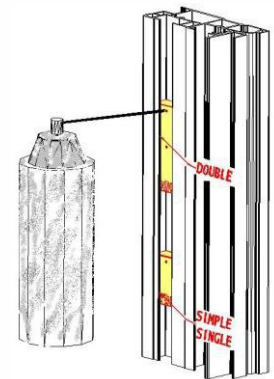
For screens:

- To make it easier to remove and install screens, adjust them using the springs on each vertical side by moving them in the appropriate rail in the screen's aluminum frame. The closer they are to the corners, the tighter the fit of the screen.
- Remove and store the screens in the winter for better air circulation, thus reducing the risk of condensation on the surface of the sealed unit inside the house as well as maximizing the amount of sunlight coming in during this time.
- Before reinstalling the screens in the spring, cleaning is recommended. Hose them down to remove the cobwebs, dust and dirt. Then, lay them down flat, and with a soft brush, gently rub them with soapy water. Rinse them well and allow to dry before reinstalling them.

VERTICAL SLIDING WINDOWS

For hardware:

- On vertical sliding windows, lubricate the springs through the hole in the housing with a silicone-based lubricant ("Jig-A-Loo®" type) with a straw sprayer.
- To improve the sliding motion of the sashes, they can be lubricated at different points. Spray a silicone-based lubricant ("Jig-A-Loo®" type) on a cloth, and only apply on the frame and NOT in the window jamb track: otherwise, the balance shoes of the sash will no longer lock.



For screens:

- To remove and replace the screens, first turn the sash(es) inward as much as possible to create the space required. Next, using the handles, bring the screen toward the inside of the house.
- On single vertical sliding windows, spray a silicone-based lubricant ("Jig-A-Loo®" type) on the flexible retaining strip that holds the screen in place to facilitate its handling.
- Remove and store screens in the winter to maximize the amount of sunlight during this period and avoid unnecessary soiling of the screen's netting.
- Before reinstalling the screens in the spring, cleaning is recommended. Hose them down to remove the cobwebs, dust and dirt. Then, lay them down flat, and with a soft brush, gently rub them with soapy water. Rinse them well and allow to dry before reinstalling them.

HORIZONTAL SLIDING WINDOWS

For sash openings:

- To improve the sliding motion of the sashes, they can be lubricated at different points. Spray a silicone-based lubricant ("Jig-A-Loo®" type) on a cloth, and apply on the frame.

For screens:

- To remove and replace screens, first turn the sash(es) inward as much as possible on the same side to create the space required. Next, using the handles, bring the screen toward the inside of the house.
- On single sliding windows, spray a silicone-based lubricant ("Jig-A-Loo®" type) on the flexible retaining strip that holds the screen in place to facilitate its handling.
- Remove and store screens in the winter to maximize the amount of sunlight during this period and avoid unnecessary soiling of the screen's netting.
- Before reinstalling the screens in the spring, cleaning is recommended. Hose them down to remove the cobwebs, dust and dirt. Then, lay them down flat, and with a soft brush, gently rub them with soapy water. Rinse them well and allow to dry before reinstalling them.