

## FENPLAST WINDOWS MAINTENANCE GUIDE

Fenplast windows are designed for easy maintenance. To keep them as long as possible, we recommend the following steps:

### **For PVC Surfaces:**

- Wash regularly with a gentle non-abrasive detergent (all-purpose or glass cleaner) or PVC soap will keep your windows' PVC extrusions beautiful and shiny for many years to come.
- For stubborn dirt, we offer a list of cleaning products that we recommend and that we do not recommend.

#### Recommended Products:

Fantastik<sup>®</sup>  
Lestoil<sup>®</sup>  
Murphy's Oil<sup>®</sup> soap  
Windex<sup>®</sup>  
Any solution made of soft soap and water  
Water and vinegar solution

#### NON-Recommended Products:

All products containing chlorine  
Degreasers  
Strong soaps  
Detergents containing organic solvents  
Nail polish remover  
Furniture polish and cleaner  
All aggressive organic solvents.

### **For Glass Surfaces:**

- The labels used on the glass were specifically chosen, because they leave behind minimal glue. Using a razor blade directly on the glass is strongly not recommended. Even using a plastic blade may scratch the glass if dust particles become trapped between the blade and glass surface.
- Stickers, decorations or sun control films (reflective films) must not be directly applied to the glass since it could lead to thermal breaks.
- To reduce, as much as possible, the risk of thermal breaks, allow for good air circulation near the glass and do not keep the curtains or blinds closed at very low temperatures. As well, avoid hot air from heat sources from blowing directly on glass surfaces in the house.
- To maintain all glass surfaces every day, we recommend using a Windex-type window cleaner or any water and soft soap solution.

### **Various:**

- It is also recommended that, when the sashes are closed, the bolt latches should always be locked. This will ensure structural compliance of the product.

## CASEMENT WINDOWS

### For Hardware:

- Clean them with a moist cloth or compressed air. Do not use ammonia- or vinegar-based products.
- Spraying the crank, hinges and rubber with a silicon-based lubrication (e.g. Jig-a-loo<sup>®</sup>), once a year, will make operation easier.

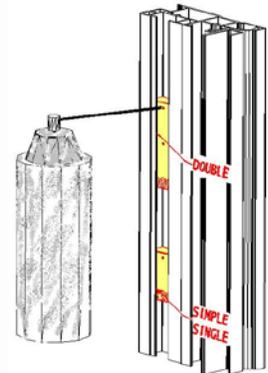
### For Screens:

- To make it easier to remove and replace screens, adjust them using the springs on each vertical side by moving them in the appropriate rail within the screen's aluminum frame. The more they fit in the corners, the tighter the screen will be in place.
- Remove and store screens during the winter for better air circulation in order to reduce the risk of condensation on the sealed unit inside the home, and to maximize the amount of sun and light coming in during this time.
- Before removing and reinstalling the screens in the spring, they should be cleaned. Rinse them to remove any spider webs, dust and dirt. Next, lie the screens flat and gently rub them with a soft brush and soapy water. Rinse well and let dry before reinstalling them.

## HUNG WINDOWS

### For Hardware:

- On hung windows (IsoVent or Univent), lubricate the springs through the hole in the housing using a dry silicon-based lubricant (e.g. Jig-a-loo<sup>®</sup>) with a straw sprayer.
- In order to improve the sliding motion of sashes, they can be lubricated at various points. Use a dry silicon-based lubricant (e.g. Jig-a-loo<sup>®</sup>) on a cloth on the frame and NOT in the window jamb balance track: The balance shoes will no longer lock.



### For Screens:

- To remove and replace screens, first turn the sash (es) toward the inside and, as much as possible, lower them to create the space required. Next, place the screens toward the inside of the house using the handles.
- On single sliding windows, spray a silicon-based lubricant (e.g. Jig-a-loo<sup>®</sup>) on the flexible retaining strip that holds the screen in place, in order to facilitate its handling.
- Remove and store screens during the winter so that you will maximize the amount of sun and light coming in during this time and prevent dirtying the screen mesh.
- Before reinstalling the screens in the spring, they should be cleaned. Rinse them to remove any spider webs, dust and dirt. Next, lay the screens flat and gently rub them with a soft brush and soapy water. Rinse well and let dry before reinstalling them.

## SLIDING WINDOWS

### For Hardware:

- In order to improve the sliding motion of sashes, they can be lubricated at various points. Use a dry silicon-based lubricant (e.g. Jig-a-loo<sup>®</sup>) on a cloth on the frame and NOT in the window jamb balance track: The balance shoes will no longer lock.

### For Screens:

- To remove and replace screens, first turn the sash(es) toward the inside and, as much as possible, pile them up on the same side to create the space required. Next, place the screens toward the inside of the house using the handles.
- On single sliding windows, spray a silicon-based lubricant (e.g. Jig-a-loo<sup>®</sup>) on the flexible retaining strip that holds the screen in place in order to facilitate its handling.
- Remove and store screens during the winter so that you will maximize the amount of sun and light coming in during this time and prevent dirtying the screen mesh.
- Before reinstalling the screens in the spring, they should be cleaned. Rinse them to remove any spider webs, dust and dirt. Next, lay the screens flat and gently rub them with a soft brush and soapy water. Rinse well and let dry before reinstalling them.

For more information, please consult <http://www.fenplast.com/already.aspx>