

WARRANTY

CONDITIONS :

The product must be installed according to the state of the art, square and true in order to validate this guarantee. Minimum maintenance (washing of the profiles, lubrication of the mobile parts and weather stripping) must be undertaken periodically.

The guarantee is totally transferable only during the first year following the purchase.

Any repairs will take place during normal working hours.

If the place where the repairs must be made is more than 50 kilometers from the closest authorized Fenplast distributor, travel costs will have to be charged. A prior agreement in this regard will have to be made.

Under the conditions of the above mentioned guarantee, any part repaired or replaced will be guaranteed for a period corresponding to the residual portion of the initial guarantee.

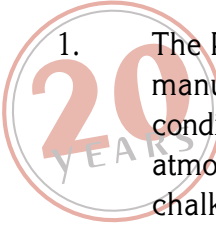

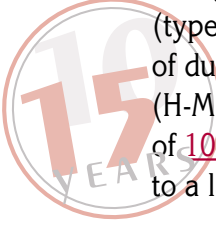
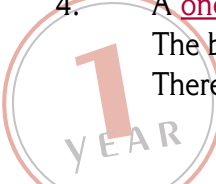
The starting date of the guarantee is the date recorded on this certificate which corresponds to the shipping date of the material.

Any claim must be addressed to your Fenplast distributor and must be accompanied by this certificate of guarantee or the original purchase invoice.

Fenplast reserves the right to stop producing any model of Fenplast window presently manufactured, or to modify its models. When it will not be possible to obtain an identical part to the part which Fenplast considers as requiring replacement subject to the present guarantee, Fenplast will be allowed to substitute one or several parts of equal quality.

Under no circumstances can Fenplast be held responsible or accountable, during the installation or the replacement of a window, of any loss of benefits or revenue or of any other direct or indirect, fortuitous, secondary or accidental liability due to a defect in any Fenplast product.

FENPLAST Inc. guarantees its products against defects in the material or in the manufacturing of its products and is committed to replace any defective part, subject to the following conditions:

-  1. The PVC profile extrusions are guaranteed against defects in the material or the manufacturing for a period of **20 years** as of the date of purchase under normal conditions of maintenance and utilization. Exposure to solar radiation and to current atmospheric pollutants could bring about, for any PVC surface, gradual bleeding, chalking or an accumulation of stains or dirt on the surface; these are normal phenomena which are not protected under this guarantee.
-  2. This guarantee protects hardware for a period of **10 years** against any breakage under normal conditions of use. It does not apply to oxidation, bleeding, loss of polish or finish on the hardware. This guarantee does not cover and expressly excludes defects related to corrosion if the hardware is used in a corrosive environment.
-  3. This guarantee applies to the sealed units manufactured with clear or low emissivity (type Low-E) glass for a period of **15 years**, against the formation of film or deposit of dust between both panes due to a lack of seal tightness. The Heat Mirror "family" (H-M 88, Super-7, H-M 55, SC-75, etc...) sealed glass units are guaranteed for a period of **10 years** against the formation of a film or deposit of dust between both panes due to a lack of seal tightness.
-  4. A **one-year** guarantee will be given against the spontaneous breakage of the glass. The breakage will be characterized by a crack on the internal side of the sealed unit. There should not be a point of impact on the glass.

The first year following the purchase, Fenplast will assume the cost of labor, related to the repair of the windows at the site (see exclusions).

Over the subsequent years Fenplast will supply, at no cost, the replacement part only, F.O.B. Delson. The cost of manufacturing, transportation, repair of the work, installation and/or finishing at the site will be excluded.

This guarantee applied to any purchase made after January 1st, 2000.

EXCLUSIONS :

Grills and screens.

PVC profiles which have been painted by a party other than Fenplast.

As far as profiles painted by Fenplast are concerned, please refer to the addendum « paint » available on request.

DATE OF PURCHASE: _____

PURCHASE ORDER No.: _____

NAME OF THE DISTRIBUTOR: _____


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